Warranty

Eco Crush, LLC. warrants to the owner of the original installation that Eco Crush engineered stone surfaces, when installed in accordance with standard procedures by an Eco Crush certified fabricator, shall be free from manufacturing defects for a period of ten (10) years from the date of completion of the installation.

Eco Crush will repair or replace at it's sole discretion any material deemed to be defective under the terms and conditions of this warranty during the warranty period. Eco Crush is not responsible under any circumstances for any costs associated with the repair or replacement other than the replacement or repair cost of the defective material itself. Only Eco Crush has the authority to inspect a claim and determine if the claim falls under the terms and conditions of this warranty.

This warranty does not apply to any presumed defect that is a result of improper fabrication or installation techniques.

Terms and Conditions:

- This warranty does not cover materials that have not been paid for.
- This warranty only applies to materials that have been properly cared for and maintained as outlined in the care and maintenance guidelines.
- This warranty is non-transferable and only applies to the original owner of the structure in which the material was installed
- This warranty only applies to materials installed for use as a countertop, desktop, or table top. Wall panels, flooring, or other applications of this material are not covered in this warranty.
- This warranty only applies to Eco Crush engineered stone products that have been fabricated and installed by an Eco Crush certified fabricator.
- This warranty does not cover routine care and maintenance.
- This warranty does not cover products installed in outdoor applications.
- This warranty does not cover variance in color or aggregate blend from sample to finished install. This is inherent to the product and samples are only a representation, not an exact replication of the finished installed material.
- This warranty does not cover misuse, mishandling, physical or chemical abuse, excessive heat, scratching, or chipping.
- This warranty does not cover imperfections in the surface or surface voids. Known or visible defects in the material noticed prior to fabrication and installation are the responsibility of the fabricator and are not covered under this warranty.
- This warranty does not cover securing mechanical fasteners directly into the material or the installation of sinks.
- This warranty does not cover breakage or cracking due to movement of the substrate, thermal shock, or improper support. It is required to use trivets or hot pads under hot pans and a cutting board for cutting.
- This warranty does not cover stains, scratches, or chips. It is the owners responsibility to care for and maintain the product as outlined in the care and maintenance guidelines.
- Contact the business that you purchased the material from for service under this warranty.